
Quality Policy

Every ER Offshore AS employee shall endeavor to ensure satisfaction of our customers by providing them the best value in every product and service that carries the name of ER Offshore AS. We will achieve customer satisfaction by:

- Recognizing that quality is the direct responsibility of every individual.
- Fulfilling all the specified and implied needs of the customers.
- Meet all our commitments on time, every time.
- Operating at all our work places in a safe and healthy environment.
- Continuously enhancing our skills and know-how through training, etc.
- Encouraging involvement of personnel towards improvement and achievement of organizations objectives.
- Creating mutually beneficial relationships with suppliers.
- Following the quality management system based on ISO-9001:2008 and other national/international standards and regulatory requirements.
- Continually improving the effectiveness of the quality management system and conducting periodic reviews of this quality policy for continuing stability.

Quality Objectives

Managers, Project Managers and Lead Engineers are responsible for establishing quality objectives for the various functions/processes in their business areas:

- Marketing
 - In-time submission of quotations
 - Increase in sales volume
 - Improve customer satisfaction survey results
- Design
 - Deliver design outputs in time
 - Reduction in design related complaints
 - Reduction in the revision of drawings
- Procurement
 - Timely arrival of all ordered materials
 - Reduction in material rejections during receipt inspection by procuring proper quality materials
- Execution
 - Meeting or exceeding delivery commitments
 - Ensuring reduction in non-conformances

Date: